

# What Can You Expect From Your Vehicle Graphics

Chicago Auto Wraps (Sameday Signs Inc.) has been installing vehicle graphics for over 15 years. The following are a set of guidelines that you should and should not expect from your vehicle graphics and our installation team.

All of our vehicle wraps are printed with UV durable EcoSolvent Ink on Bubble Free 3M vinyl graphic material that is made specifically for wrapping vehicles. All printed vinyl is then laminated with a 2mil clear laminate that will protect your wrap from fading, scratching and premature wearing. These prints are extremely durable and in most cases will last as long as you own your vehicle. When necessary we print perforated window graphic to cover passenger windows. We do not normally laminate perforated window graphic.

In all cases the vinyl we install on your vehicle is put on with a flat 4" felt edged squeegee and is applied by hand. Our techs will clean and detail the exterior surfaces of your vehicle and remove all objects to make the installation as successful as possible. Once this is completed we tape the graphic panels to the vehicle to ensure that everything will line up to the vehicle as they were designed. We make every attempt for a clean transition from the side graphics to the rear graphics, but there may be a hard line between these graphics depending on how favorable the body lines of the vehicle are. The same holds true for the transition of graphics from the sides to front and sides to roof. Because of compound curves on the vehicle (curved that bend in two directions) we will be required to stretch and / or piece the graphics. This can cause problems with the graphics. Some vehicles have body indents, and since the vinyl can not be stretched more than 1/4" deep with out distorting the printed image, we will cut the vinyl and cover the area that will be viewed from a straight on view of the vehicle. Areas around door handles, mirrors, door locks, wiper motors, antenna, roof racks, etc. are difficult to make look perfect, and it is very common to cut the vinyl around these areas and piece in extra vinyl to cover exposed body areas. We make every attempt to finish these trouble areas as cleanly as possible.

You can expect that the vinyl could have small wrinkles and bubbles and minor imperfections. **THIS IS NOT PAINT.** It is our promise that we will make the vinyl look as good as possible, and we stand behind our work. If you have a problem with your vehicle graphics, you need to contact Chicago Auto Wraps (Sameday Sign Inc.) immediately so we can fix the problem. Waiting could cause the problem to get worse and possibly not fixable.

# Set Up, Production, Installation

## Installation

At Chicago Auto Wraps (Sameday Signs) are proud of the fact that we use only the highest quality products and technology to offer to our clients.

1. All vehicles must be cleaned/ washed before we can install graphics. We will wipe down the vehicle with a certified cleaning agent... usually isopropyl. All graphics should be removed prior to installation. Chicago Auto Wraps (Sameday Signs Inc.) can facilitate the removal for you. We charge 75.00 per hour for vinyl removal.
2. All vehicles must have proper paint finish. All paint must be clean without rust or corrosion. If the vehicle's finish is not in good condition, all vinyl installed will not be warranted.
3. Items that will be removed from the vehicle by Chicago Auto Wraps (Sameday Signs Inc.) include; reflectors, lights, and small emblems. We can, in most cases remove door handles, mirrors and other minor obstructions. YOU, AS THE OWNER OF THE VEHICLE ASSUME ANY AND ALL RISK OF DAMAGE TO VEHICLE PARTS REMOVED BY SAMEDAY SIGNS INC. Removal of door handles and other obstructions is done only at your request. You may also have a third party remove door handles and other obstructions. We highly recommend the removal of most door handles and other large obstructions prior to graphics installation to ensure a smooth clean finish.
4. All stainless steel surfaces carry a 2.5 year warranty. All diamond plate and diamond plate like surfaces will not be covered. Mirrors are not covered or warranted. Vinyl is not installed on cylindrical items (pipes, roll bars, ect). The law prohibits us from installing vinyl on windshields, driver's windows, or passenger front windows. Wheel graphics are not warranted.
5. All vehicles must be measured prior to manufacture of graphics. If vehicle is not available for measure, Chicago Auto Wraps (Sameday Signs Inc.) cannot guarantee the graphics (images) to fit properly and will not be held liable.
6. Installation. When we install vehicle graphics we use a felt edged squeegee to prevent scratching the film. Heat is used around curves to ensure the vinyl stays over the covered areas and does not stretch back.
7. Vinyl installed into recessed body creases, such as the horizontal body lines on panels vans, and areas around most vehicles wheel wells, will almost always fail. We attempt to heat these areas to keep the vinyl from stretching back, but in almost every case, the vinyl, on some level, will pull back. This causes the area of wrap material that is not adhered to the vehicle body, to dry, crack and peel. Because of this we almost always recommend cutting this area. We use fine line tape and straight edges to ensure clean factory looking cuts. In most cases these cuts are not visible, but it will ensure the vinyl does not pull away from the vehicle body in recessed areas.
8. Turnaround time averages at 10 business days from the date of final approval, 5-8 business days for manufacture of vinyl and lamination, 1-2 for installation on vehicle.
9. When we remove vinyl from a vehicle we use a heat process to soften the film. In some cases the vinyl removes paint because the paint was not properly applied to the surface. This ONLY occurs in rare occasions when aftermarket paint has been applied to the vehicle. Factory paint is never effected by vinyl removal. Chicago Auto Wraps (Sameday Signs Inc.) is not responsible for damage due to vinyl being removed. Any damaged spots that need to be repainted must be done so before vinyl can be applied. You can choose to have new graphics installed over existing graphics instead of removing.
10. Chicago Auto Wraps (Sameday Signs Inc.) make every attempt to use the highest quality and resolution of images possible. When an image is dramatically increased in size to fit the area of the vehicle, the image will decrease in pixels per square inch. Up close the image may not appear as clear. There are obvious limitations to what can be done with these images, this is why quality images must be used.

Initial here

Initialling here states that you are giving permission to Chicago Auto Wraps (Sameday Signs Inc.) to remove and replace door handles or other necessary obstructions from your vehicle. This information is listed in section 3 on this page.

Initial here

Initialling here states that you are giving permission to Chicago Auto Wraps (Sameday Signs Inc.) to make precision cuts in body crease areas of your vehicle to ensure proper adhesion. This information is listed in section 7 on this page.

# Warranty Information

Product manufacturer only warranties vinyl that is properly installed. The vinyl must not have stretched more than 1/2" per foot. All compound curves on the following vehicles do not qualify for a warranty when wrapped: VW Bug, Mini Cooper, Hummer, most passenger and small vehicles. We install at your request only, the vinyl on rubber parts of the vehicle, Chicago Auto Wraps (Sameday Signs Inc.) do not warranty this part of the job. All surfaces that are not vertical are subject to lessor warranty due to the fact that all materials are warranted based on a vertical surface. All warranties cover graphics that are applied in our facilities, QSC Design Inc., Sameday Signs Inc. or an approved dust free climate controlled location.

## WHAT IS COVERED

-Discoloration - Pitting - Peeling - Fading - Prematurely failing graphics - Improper installation

## WHAT IS NOT COVERED

- Natural weathering - Gradual reduction in gloss - Slight color changes - Some edge lifting of graphics.  
- Graphics lifting from recessed areas IS NOT COVERED. Your wrap will fail faster in the recessed areas of your vehicle than any other area.  
- Damages from improper washing, harsh or caustic chemical, or abrasion from foreign objects.  
- 3RD PARTY LABOR TO REPLACE GRAPHICS. Labor is only covered if graphics are replaced by our installers at our shop... QSC Design Inc. or Sameday Signs Inc.

## WARRANTY INFO FOR COMPUTER CUT & PRINTED/LAMINATED GRAPHICS

Hood Graphics	2 years
Roof Graphics	2 Years
Driver / Passenger Side	5 Years
Back Vinyl	5 Years
Bumpers/ Chrome / Rubber / Plastic (installed only at customers request)	No Warranty
Areas With Tight Contours fenders of small vehicles	No Warranty
Vehicles With Extreme Body Indents ie. Jeep Wrangler / Hummer	No Warranty
Center Body Line on most Panel Vans	No Warranty
Mirrors - Tire Covers	No Warranty
<b>Perforated Window Graphic</b>	<b>NO WARRANTY (no laminate)</b>

The Manufacturer's warranty does not determine the time at which the graphics will fail. In most cases the film will last much longer than the manufacturer's warranty. If you look after your graphics they will look beautiful for years.

Vehicle graphic design is based at 125.00 per hour. A deposit of \$500.00 is required for artwork and design to create a layout for your vehicle. This charge is deducted from the final bill. Vector artwork or high resolution images may be provided by the customer to incorporate into the design. Any other images that are required to be purchased by Chicago Auto Wraps (Sameday Signs Inc.) will be charged to the final invoice. Chicago Auto Wraps (Sameday Signs Inc.) can also arrange to have our own digital photographs taken as necessary. We have templates for most vehicles and can offer templates of your vehicle for \$100.00 each so you may create your own scale design. This charge is also deducted from the final invoice for vehicle graphics.

**I have read and understand all of the information on this document.**

**Signature:**

**Date:**